

About H+K

H+K International is a leading global supplier of stainless-steel kitchen equipment to the food service industry with a long-established reputation for quality products, precision manufacturing and exceptional customer service. H+K delivers flexible, value-driven restaurant equipment solutions to major customers in North America, Latin America, Europe, Australia and Asia.

Summary

Responsible for working with customers and sales team to determine technical specifications for commercial kitchen equipment and work with engineering and manufacturing departments to deliver new products. This team member will be the direct contact for technical support with our customers.

Essential Functions

- Engage with customers to create specifications and with other departments to deliver new products.
- Support sales requests with Engineering Change Orders (ECO). Assist in sales-related activities as required (field visits, warranty request, and training)
- Source components and work with other designers to develop and build prototypes.
- Develop equipment (prep tables, sinks, hoods, refrigerators, freezers, heated cabinets, heated water baths, small wares, wire forms, and others) that comply with UL/ETL and NSF requirements.
- Support manufacturing of new and existing products with troubleshooting and assist in alternative component selection. Work with the global purchasing team to source best price components.
- Research and identify new technologies to incorporate into commercial kitchen equipment.
- Assist in value engineering projects to reduce labor and cost.
- Other duties as required.

Experience, and Knowledge Requirements

To perform this job successfully, an individual must be able to perform each essential duty satisfactorily. The requirements listed below are representative of the knowledge, skill, and/or ability required. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

- Bachelor's degree in Mechanical Engineering or related field with a minimum of 5 years of experience in commercial equipment design.
- Experience in 3D Design Software – Inventor preferred
- Ability to interact with customers and create designs based on their inputs.
- Experience with new product development process: specification and project scope, design and prototype creation/evaluation, with a forward mindset to rapidly commercialize new equipment.
- Experience in sheet metal design – material selection, welding, finishing, bend tolerances.

- Experience in commercial equipment electrical components and building electrical code
- Ability to self-manage multiple projects a heavy requirement.
- Ability to communicate across all levels of organization and international facilities.
- Ability to travel as needed domestically, and to Mexico (less than 10%)

Computer Skills

To perform this job successfully, an individual should have knowledge of Word Processing software; Advanced skills in Excel; Manufacturing software and ability to use 3D modeling software. Autodesk Inventor preferred.